

Information Pack

Contact: Customer Services on (02)46 590590



90 Werombi Road Grasmere NSW 2570 www.carringtoncare.com.au



'more than you expect and all that you need'

Our Location

Our guest accommodation is located on-site at Carrington in our Paling Court facility. Our street address is 90 Werombi Road, Grasmere NSW 2570.

We are conveniently located five minutes from the historic township of Camden.



Parking

Parking is available (as indicated by red arrow) on-site in the Paling Court facility underground designated parking area. Parking is conveniently located in close proximity to the apartment entry.

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Access

When your booking is finalised, you will be contacted by our Hotel Services Team to confirm your arrival details. A member of our Hotel Services Team will meet you on your arrival. They will provide you with a key, conduct a personalised tour of your apartment, parking and access.

Our Apartments

Our guest accommodation comprises two separate apartments. Each apartment contains two single beds, including pillows, high quality linen and towels. A cot and a roll-away bed are also available on request at no additional cost.

For families of four, or group bookings, both apartments can be reserved at a discounted family rate.

Check-in and Check-out times

Carrington offers flexibility in checking-in times. Please discuss your individual requirements with our Hotel Services Team who will accommodate your needs wherever possible.

Check out time is 11.00 am. Late check out may be available on request.

If you require assistance upon check-in/check-out with your luggage, please notify us when you confirm your arrival details. Our facility can accommodate guests who require wheelchair or walking frame access.

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Amenities

Your apartment contains the following:

- Ensuite bathroom, hairdryer, towel, face cloth, easy access shower
- Kitchenette including cutlery, crockery, microwave, sandwich maker, salad bowl, cutting board, cutting knife, dishwashing liquid, tea towel
- Tea and coffee making facilities
- Fridge (small)
- Air conditioning
- Television
- Phone
- Iron and ironing board
- Luggage storage
- In-room dining table and chairs

The room does not contain an oven, stove, washing machine or dryer. Both apartments are non-smoking. There are no pets allowed in the apartments.

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Meals and Dining

Your room charge includes a continental breakfast with a selection of boxed cereals, milk, bread, condiments, tea and coffee. A kiosk service is also available in Paling Court offering pre-packaged sandwiches, a selection of cakes and coffee making service (refer to trading hours located in a brochure in your room).

Carrington can supply in-room dining meals on request for dinner and lunch. Prices range from \$9.50-\$20.00 per person depending on the selection (exact cash on delivery). A meal order request is located in your room. Special dietary requirements can be accommodated. To pre-order meals during your stay, please speak with Hotel Services Team on (02)46 590434.

Carrington's Rocksalt Brasserie is located in our Recreation and Leisure Club. The Rocksalt Brasserie is open Wednesday-Sunday from 9.30am-3.00pm. The restaurant offers a range of freshly cooked meals, cakes, coffee etc. A full menu, with trading hours and home delivery service, is located in your room for your convenience.



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Phone and Contacts

A phone is located in both apartments. Local calls only. Dial zero to get an outside line before dialling the number.

The phone numbers are:

Apartment 1: (02)46 590482

Apartment 2: (02)46 590470

Your primary contacts at Carrington are:

Inquiries and reservations: Customer Services 2 (02)46 590590

Arrival times, meals and in-room dining: Hotel Services Team (02)46 590434

During your stay and for in-room assistance with catering and cleaning: Hotel Services Team (02)46 590525



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Payment Options

We offer you a range of payment options:

- ✓ EFT
- ✓ Credit Card
- Direct Deposit
- Cash payment in person

Contact:

Customer Services (02) 46 590590 to organise payment

Fees

Our apartment fee is \$99.00 per night, per room including continental breakfast. Our family/group rate is \$149.00 per night, for both apartments including continental breakfast.

Carrington offers our apartments to families of residents who are diagnosed at end of life stage on a cost recovery basis only. Please discuss your individual requirements with our Customer Services Officer on (02)46 590590. A \$50.00 fee per room/per night will be charged.

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Additional Information

Our site is monitored by external security services.

Our rooms are fitted with fire sprinklers and fire doors are installed for your safety. Egress into the car parking area is in the immediate vicinity of your apartment.

For your engagement and at your expense, these services are available to you if required.

- Local taxi services are available by contacting: Camden Taxis, 31 Blaxland Road, Campbelltown (02)46 252 922
- Laundromat services are available by contacting: Camden Laundry, Shop 18
 Camden Village Court, Argyle Street, Camden ☎ (02)46 552 008

